

# BOARD OF COUNTY COMMISSIONERS DEPARTMENT HEAD MEETING MINUTES

<b>DATE:</b> December 1, 2003
<b>TIME:</b> 10:00 A.M.
<b>COMMISSIONERS PRESENT:</b> Max Golladay, Bruce Coe and Perry Huston
<b>DEPARTMENT:</b> Computer Services
<b>DEPARTMENT HEAD:</b> Duke Senter
<b>OTHERS PRESENT:</b>

<b>TOPIC:</b>	1. Tech Position Status
<b>DISCUSSION:</b>	1. Duke presented a memo to the Board explaining why the Tech Position should remain full time. He also updated the Board of a loss of the Senior Network Administrator. He expressed frustration with the workload and that urgent work orders are not able to be handled in an expedient manner. He is concerned with the level of services that his department has delivered. Commissioner Huston told Mr. Senter that the priorities of his department are the Network, Emergency Work orders (departments that handle money come first), and then any other work orders. Mr. Senter was concerned in the length of time it takes to get a new employee trained. Commissioner Coe urged to get the new Network Administrator trained as soon as possible.
<b>ACTION:</b>	1. If continued complaints from employees gets to be too much direct them to the Board.  2. Keep Tech position fulltime until vacant position is filled.

**APPROVED**